

Secret 1: Know the Source of the Water Damage Before Calling the Insurance Company.

The words you use when you call the insurance company REALLY MATTER!

You may be in a panicked frenzy; you maybe be having a meltdown; you don't want to say the wrong thing in a stressful moment....

The best way to avoid saying the wrong thing, is to get a professional Water Damage Expert to inspect and assess the water damage, before you call your insurance company.

Secret 2: Do I have to Hire the Preferred Insurance Contractor? The Answer is No!

The Insurance Company might try to push you into hiring a certain water damage contractor.

They do this because the preferred contractor is approved to work on a lower pay scale, or they use a third party administrator, that pays a referral fee for receiving the work.

Either way the preferred contractor normally has incentives to work more for the insurance company than for the homeowner. The Property Owner chooses the Water Damage Contractor for their Home or Business....not the Insurance Company.

We recommend choosing a Water Damage Contractor that has a good reputation for taking care of their customers. Compare the Preferred Contractor to other qualified Water Damage Contractors before you hire them.

Restorex has over 120 google review, ALL 5 STAR RATINGS! Click here to read the reviews

Secret 3: Was the Water Damage Accidental and All of Sudden is a Loaded Question?

They may ask you loaded questions. The most common loaded question is "Was the water damage Accidental and All of Sudden?"
The answer to this question should almost always be YES. They will also ask detailed questions about the source of the leak and any work done near that area.

Just like above "The best way to avoid saying the wrong thing, is to get a professional water damage expert to inspect and assess the water damage, before you call your insurance company."